



Introduction and Settling Policy

The Indigo Childcare Group is committed to welcoming and settling both parents/carers and children into the service in a non-threatening, supportive environment.

Staff are aware of the importance of building trust and confidence with the child and parent/carer to allow the child to settle into the group at his/her own pace

When starting with our service you will be invited for a visit to meet your child's keyworker and discuss settling your child into the service.

We endeavour to be as flexible as possible and if you cannot settle your child into service an aunt, uncle, grandparents or someone who knows your child well can settle them in.

Prior to starting you will receive an induction pack with consent /enrolment forms and other helpful information.

It is very important that all documents are filled out with up to date information in case we need to contact you urgently.